



**Quality service
for patient
satisfaction**

AQUITY SOLUTIONS WORKFLOW



High quality, secure, stable, and cost effective

AQuity delivers measurable practice management improvements through a deep understanding of the clinical documentation business process, industry leading technology, and unparalleled customer service.

Quality of service is your top priority, but it can be hard to maintain with a long list of administrative processes and limited staff. Partnering with AQuity for Practice Management services ensures top-notch operations quality. We offer a unique, practice management framework for process optimization and quality control.

AQuity creates and maintains medical records and patient care related documents in your EMR, as well as other routine tasks and functions, providing stable and profitable care delivery. With 24-hour turnaround times (TAT) for patient information and medication updates and a 2-hour TAT for prescription refills and message triage, you stay on schedule with AQuity.

We provide high quality documentation support to ensure optimum justifiable revenue that keeps your practice running smoothly and your patients satisfied.

SERVICES OFFERED:

- Digitize and enter handwritten notes into the EMR/EHR
- Manage call overflow, including after hours
- Transcribe voice messages and electronically route to appropriate team member
- Scheduling and appointment changes during and after business hours
- Prescription refill requests
- Prior authorizations
- End-to-end RCM process (billing)
- Denial management
- Chart prep and pre-registration activities
- Referral records processing
- Records indexing
- Fax screening, sorting, and routing with captions

Solutions for Smarter Healthcare

Contact us today for details on
what we've done for others and
what we can do for you.



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