

10 EHR Challenges Faced by Providers

1 Solution with Physician Office Practice Management Services

1. TRAINING

More time spent training and learning a new system means less face-to-face time spent with patients.

SOLUTION: AQuity offers dedicated and highly experienced team of EHR/EMR experts with very little need for training.

2. COMPLIANCE

All EMR/EHR information and systems must follow strict government regulations and requirements and are subject to penalties for those that do not comply.

SOLUTION: AQuity is a HIPAA and GDPR compliant company with over 40 years' experience in the clinical documentation market.

10. PRIVACY

Keeping patient health information (PHI) secure from security breaches, such as natural disasters or cyber-attacks, can be difficult.

SOLUTION: The AQuity team is a recognized security and privacy leader with ISO 27001, SOC 2 Type 2, and more industry recognized security certifications.

9. BACKLOG

Clinicians are spending extra time on administrative duties that they must reduce patient scheduling, creating a backlog and reduced revenue.

SOLUTION: AQuity has a dedicated team to handle tailored, practice specific administrative tasks and processes, freeing up physician time and allowing your office-based team to focus on patient care.

8. ERRORS

Inexperienced staff can unknowingly input errors, causing denied claims and possible fines.

SOLUTION: AQuity's expert EHR team understands complex reporting guidelines and has experience helping clients reduce coding errors and minimizing denials.

7. COST

EHR/EMR can require a continued investment in staff training, support, and the extra time spent entering data.

SOLUTION: AQuity is an industry leading, cost-effective team with experience supporting your EHR system and improving workflow efficiency.

6. DIGITIZATION

Entering documents and information can be time-consuming when it comes from multiple sources, such as handwritten notes and scans.

SOLUTION: AQuity supports quick turnaround time for high volume data entry, digitally converting your patient records for easy, searchable, and retrievable electronic access.

5. WORKFLOW

Implementing a new system can alter your current workflow, causing disruptions, delayed care, and a patient backlog.

SOLUTION: The AQuity team offers data-driven analysis and workflow management with custom-built metrics and performance dashboards to keep your operations running smoothly.

3. BURNOUT

Physicians are burning the midnight oil to enter documentation and losing their work-life balance.

SOLUTION: AQuity has been recognized as providing burnout relief through an around-the-clock global workforce with multiple documentation solutions who can support you during normal office hours, after hours, and throughout the weekends, leaving no loose ends.

4. RESISTANCE

Some staff are resistant to change, find it difficult or time-consuming to learn, or don't understand the benefits.

SOLUTION: AQuity acts as your virtual partner in care, providing accurate, up-to-date records for improved clinical and financial results.

